

**STATEWIDE INDEPENDENT LIVING COUNCIL
QUARTERLY REPORT**

**DIVISION OF VOCATIONAL REHABILITATION
May 5, 2017**

Concerns:

Lack of transparency and collaboration:

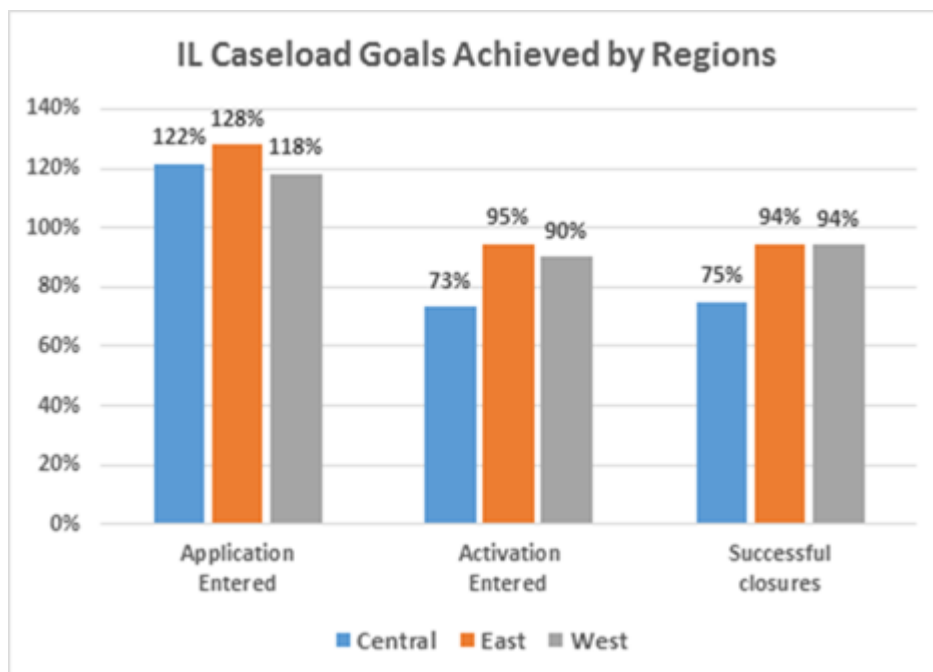
- The Legislative request to take money from the DVR IL program and disperse to the CILs without any dialogue with DVR and without a vote from SILC members does not exemplifying the spirit of transparency to its members and collaboration with DVR.
- The new ruling to allow only 3 minutes of ex-officio reporting in a stifling format does not support the spirit of collaboration.

GOAL 6 Update

<p>NCVRIL and DSB provide quality services as needed by people with disabilities</p>	<p>Objective 6.1 DSB and DVRS provide services and supports to enhance the quality of life for people with disabilities.</p> <p>Activities:</p> <ul style="list-style-type: none"> * Annually, DVRS provides home modifications to a minimum of 500 consumers. * Annually, DVRS provides personal assistance services to a minimum of 200 consumers * Annually, DVRS provides physical restoration services to a minimum of 100 consumers. * Annually, DVRS provides community-based transition supports to a minimum of 30 consumers. 	<p>Goal Met</p> <p>Goal Met</p> <p>Goal Met</p> <p>In Progress</p>
<p>NCVRIL and DSB provide quality services as needed by people with disabilities</p>	<p>Objective 6.2 DSB and DVRS provide assistive technology supports to enable people with disabilities to increase independence at home and in the community.</p> <p>Activities:</p>	<p>Goal Met</p>

	<p>* Annually, DSB provides a minimum of 2 technology group trainings to consumers.</p> <p>* Annually, DSB and DVRS provide assistive technology training to a minimum of 100 participants in the community.</p>	Goal Met
NCVRIL and DSB provide quality services as needed by people with disabilities	<p>Objective 6.3: DSB and DVRS enable Veterans with disabilities to receive seamless supports and services to live independently.</p> <p>* Annually, DSB and DVRS participate in 5 events to increase communication and collaboration with the Veterans Administration and other programs serving Veterans.</p>	In Progress Goal Met

VR IL UPDATE



IL Caseload Goals Report for SFY 2017				
Region	IL 02 Goal 2017	Application Entered	Percentage	Region's Position
Central	440	535	121.56%	Second Place
East	482	617	127.90%	First Place
West	812	959	118.03%	Third Place
State	1735	2111	121.67%	
Region	IL 12 Goal 2017	Activation Entered	Percentage	Region's Position
Central	350	256	73.19%	Third Place
East	383	363	94.67%	First Place
West	646	582	90.12%	Second Place
State	1379	1201	87.09%	
Region	IL 26 Goal 2017	Successful closures	Percentage	Region's Position
Central	321	241	75.05%	Third Place
East	352	332	94.32%	First Place
West	593	559	94.29%	Second Place
State	1266	1132	89.42%	

VR ASSISTIVE TECHNOLOGY UPDATE

Number of Consumers Served (demos, loans, info/assistance): 19,531

Number of People Attending Training/Awareness Events: 1,766

VR EMPLOYMENT UPDATE

DVRS VR Second Quarter Overview

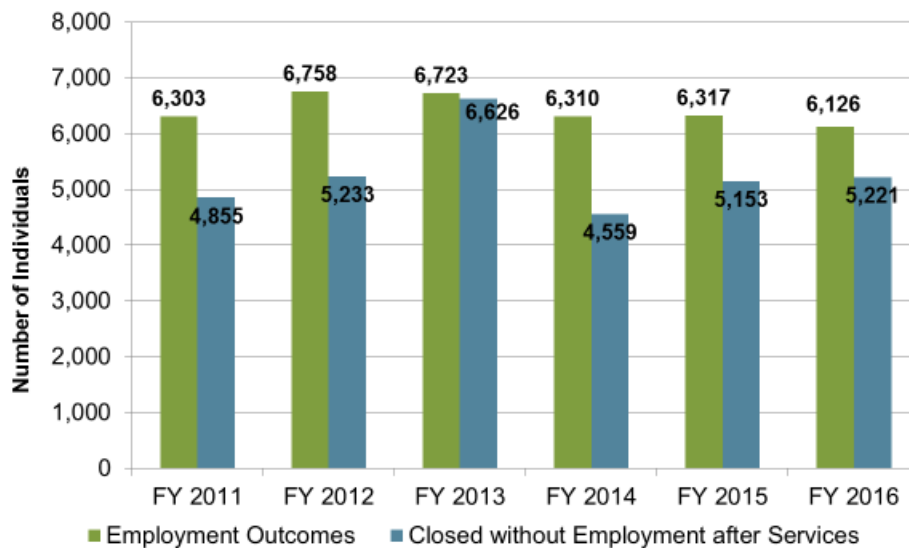
Federal Cycle: October - March

	FFY 2015 Q2	FFY 2016 Q2	FFY 2017 Q2
Applicants	10,223	10,130	9,920
Eligibility determined	8,604	8,230	8,409
Signed plan for employment	5,619	5,904	5,569
Exited in employment	3,517	3,096	2,589
Exited without employment after services	1,142	1,583	2,550
Exited w/o employment after eligible, before IPE	2,707	3,655	2,604
Exited w/o employment after IPE, before services	902	787	763
Total Eligible Cases served (closures & carryover)	45,735	42,045	39,522
Consumers served through Individualized Plans of Employment (includes closures)	37,756	35,181	33,549
Consumers still receiving services at the end of the period (live roll /carryover)	37,467	32,924	31,016

Data Source: RSA-113, RSA-911 (will change to WIOA PY schedule in July 2017)

Post-Service Outcomes

FY 2011 – FY 2016



Telephone Survey: July - March (n=1931)
**Are you satisfied with your VR counselor
and other VR Program staff in terms of:**

Survey Item	Total	% Yes
Treating you with courtesy and respect	1,896	96.6
Returning your messages promptly	1,847	88
Helping you learn about services provided by other programs or agencies	1,731	82.6
Being available to meet with you as needed	1,830	91
Helping you decide on job choices	1,539	81
Identifying your needs towards becoming employed (e.g., additional schooling, transportation, medical treatment, etc.)	1,603	86.4
Working with you in selecting available services and providers to meet your VR needs	1,626	88.1
The time it took to determine your eligibility for VR	1,840	88.6

Telephone Survey: July - March (n=1931)
**Are you satisfied with your VR counselor
and other VR Program staff in terms of:**

Survey Item	Total	% Yes
The time it took to develop your plan for employment (status 12+)	1,249	88.6
Timeliness of VR services provided under your plan for employment (statuses 18-20; 28 from 18-20)	741	89.7
Timeliness of VR services provided under your plan for employment, including job development and placement (statuses 22+)	181	93.9
Helping you find a job (statuses 22+)	182	87.9
Helping you keep your job and following-up with your after you went to work (statuses 26+ from 22)	63	95.2
Overall, are you satisfied with your experience with the VR program	1,847	87.7

PART B CONTRACT UPDATE

Vendor	2017 Summary of Balances for CIL and SILC						Total Expenditures	Remaining Balance	Percentage Remaining
	Contract Amount	October-16	November-16	December-16	January-17	February-17			
Alliance of Disability Advocates	\$ 26,771.00	\$ 2,441.94	\$ 3,518.33	\$ 1,181.21	\$ 3,349.19	\$ 1,097.33	\$ 11,588.00	\$ 15,183.00	57%
Alliance of Disability Advocates - Youth Leadership	\$ 24,557.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 24,557.00	100%
Pathways for the Future Sylva	\$ 26,771.00	\$ 4,185.03	\$ 3,788.98	\$ 2,455.51	\$ 3,089.26	\$ -	\$ 13,518.78	\$ 13,252.22	50%
Pathways for the Future Asheville	\$ 26,771.00	\$ 6,447.07	\$ 6,298.37	\$ 4,150.70	\$ 1,325.32	\$ -	\$ 18,221.46	\$ 8,549.54	32%
Joy A. Shabazz CIL	\$ 26,771.00	\$ 3,384.64	\$ 2,766.32	\$ 2,822.15	\$ 3,616.94	\$ 3,707.22	\$ 16,297.27	\$ 10,473.73	39%
The Adaptables, Inc.	\$ 26,797.00	\$ 6,072.05	\$ 4,287.30	\$ 4,034.44	\$ 2,974.24	\$ 5,133.66	\$ 22,501.69	\$ 4,295.31	16%
Disability Rights and Resources, Inc.	\$ 46,403.00	\$ -	\$ -	\$ 20,654.94	\$ 1,805.45	\$ -	\$ 22,460.39	\$ 23,942.61	52%
Eastern NC Center for Independent Living, Inc.	\$ 254,634.00	\$ 7,530.64	\$ 17,472.82	\$ 25,423.01	\$ 18,373.40	\$ 24,611.96	\$ 93,411.83	\$ 161,222.17	63%
Disability Resource Center, Inc.	\$ 111,621.00	\$ 5,713.24	\$ 7,027.36	\$ 6,502.30	\$ 6,429.74	\$ 1,605.11	\$ 27,277.75	\$ 84,343.25	76%
NC SILC	\$ 210,000.00	\$ 21,880.29	\$ 15,883.62	\$ 17,106.18	\$ 15,312.73	\$ 15,030.02	\$ 85,212.84	\$ 124,787.16	59%
Totals	\$ 781,096.00	\$ 57,654.90	\$ 61,043.10	\$ 84,330.44	\$ 56,276.27	\$ 51,185.30	\$ 310,490.01	\$ 470,605.99	60%

Contract renewal SOW and budgets were due May 1, 2017. To date, we have received the following:

- The Adaptables
- Alliance for Disability Advocates
- Disability Rights & Resources
- Joy A. Shabazz Center